User manual

UC600 GPS Tracker



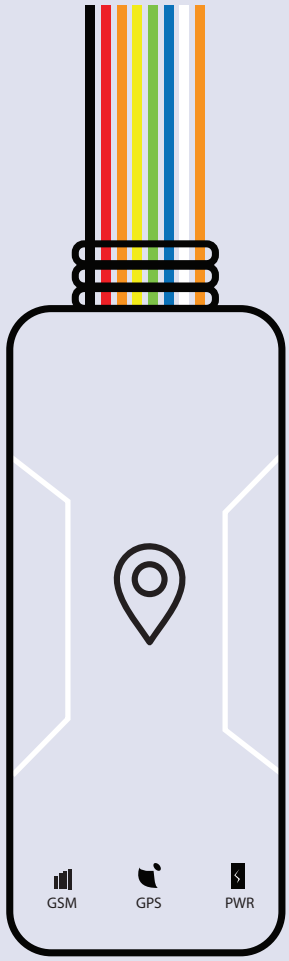
DONT SKIP THIS

GET STARTED EFFORTLESSLY

Acumen Track

WHAT'S, INSIDE THE BOX

- User Manual
- GPS Device
- GPS wire
- Relay & wire
- SIM Card
- MIC
- SOS Panic Button



Compatibility Declaration: Acumen GPS tracker supports a wide input range of 9V–90V, making it suitable for installation in most vehicles without risk of damage.

STEP 1

Insert SIM Card

1. Open the device cover.

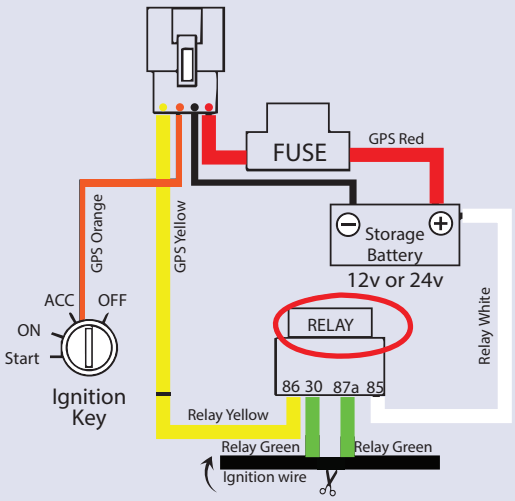
   Insert the nano SIM card correctly into the slot and switch on the power button.Close the cover securely.

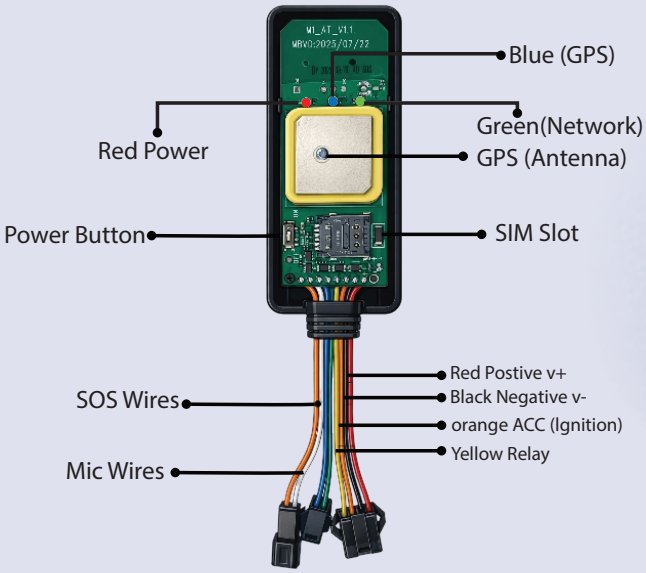
Scan the QR Code to watch tutorial video

STEP 2

Connect the wire, According to the diagram

Wiring Diagram





Note:Relay connection is optional; all features work without it except engine cut-off.

Caution: - Use engine cut-off only in emergencies—no GSM network may keep your vehicle locked.

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STEP 3

Scan the QR Code to Download MOBILE APP

DOWNLAOD ON THE APP STORE

ACUMEN GPS TRACK

DOWNLAOD ON THE PLAY STORE

ACUMEN GPS TRACK

STEP 4

Activate GPS Device

Sign up and register your device in the mobile app.

Scan the QR code to access a step-by-step video guide for sign-up and SIM activation.

Scan the QR Code to watch tutorial video

Note: IMEI Number is mention on the device , please scan the IMEI or type it..

SIM & APP SUBSCRIPTION



SIM Activation - We have provided you an Airtel un-activated SIM card which can be activated by Acumen Track App while mapping GPS Device to your account

PLAN 999 (Recommended)

Validity: 1 Year

Benefits: Unlimited Data & SMS Pack.

PLAN 1199

Validity: 1 Year

Benefits: Unlimited Data Pack & SMS Pack

Additional Benefits with incoming Calls

App Subscription

With every Acumen Track device, you get 1 Year FREE App subscription from the activation date.

Scan the QR Code to watch tutorial video

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TROUBLE SHOOTING

Problem	Possible Reasons & Solution
Unable to Sign-Up?	Please download the correct app using the QR code provided in the Acumen Track User Manual.
	Using a duplicate or incorrect app may cause sign-up failure.
	Still Issue -Please connect our Telephonic Support Desk
Unable to Add device	Ensure you are scanning or entering the correct IMEI number. (IMEI number & QR code printed on the device)
	Cross-check that the IMEI printed on the device matches the IMEI shown in the app after scanning.
	If the issue still continues, please contact our **Telephonic Support Desk**.
Unable to activate SIM Card	Please check whether the payment has been **successfully deducted** from your account.
	Ensure you have received a **payment success confirmation from Razorpay**.
	If payment is successful and SIM is still not activated, please contact Customer Support.
Unable to see real-time location / Device showing in Inactive Tab	**Device may be under shelter or outside GSM network range. Move vehicle ~1 km to reconnect GPS.**
	If issue still persists, check SIM activation status and proper insertion inside the GPS
	If inactive, check LED; no blink indicates wiring fault. Connect wires: Red (+), Black (–), Orange (Ignition), Yellow (optional with relay)
	Subscription Expired → Renew you subscription from App
Still Facing the Same Issue?	If the problem continues after following all steps,
	Raise a Support Ticket through the app.
	our support executive will contact you within 2 Working Hours

Guidelines & Check List For The Device & Sim Activation

- **Upon successful SIM card payment, a tax invoice and payment receipt will be sent to your registered email.**
- **Receipt of these documents confirms that the SIM card has been successfully activated.**
- **Maximum time to activate all the services are 60 mins, usually this takes hardly 15 mins to activate the SIM card.**
- **If payment is not successful in that case SIM card will not be activated**

PRODUCT WARRANTY CARD



Thank you for purchasing our product. This card certifies that your device is covered under a 1-Year Limited Warranty from the date of purchase.

WARRANTY SUMMARY

COVERAGE:

- Manufacturing defects and internal hardware faults.
- Accessories (6 Months)

EXCLUSIONS:

- Physical or water damage
- Voltage fluctuations
- Unauthorized tampering

WARRANTY CLAIM:

- A valid purchase invoice is required to process any warranty claim.

Delivery Address for Repair or Replacement

ACUMEN GPS INDIA PVT. LTD.,

First Floor, A-1E, A Block, Sector 16, Noida, Uttar Pradesh 201301

Email: support@acumengpstracks.com

| Phone: +91 9910498240

Acumen Track

DEDICATED CUSTOMER SUPPORT DESK



In case any issue while doing the device's activation.

Please call our dedicated support Desk

between 10:00 AM to 7:00 PM

(Mon to Sat except all national & Festivals Holidays)

Call:- +91 9910498240

Email:- support@acumengpstracks.com

HOW TO USE ACUMEN TRACK APP

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Thanks for ORDER



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Acumen Track

@acumentrack2087

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